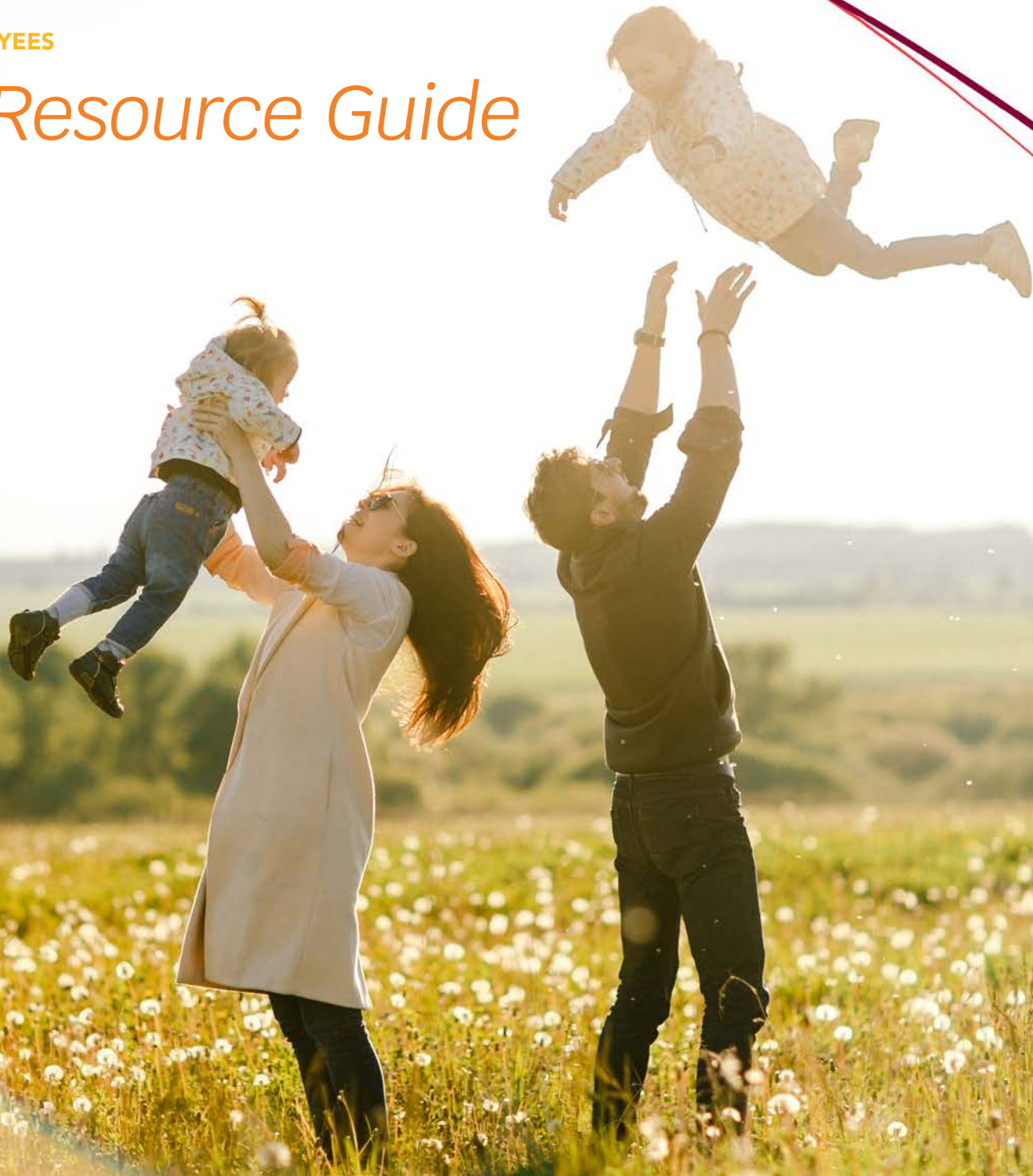


THE **POWER** OF
ONCOR BENEFITS



ACTIVE EMPLOYEES

Your Resource Guide





This resource guide provides all the contact information for benefits in one place, making it a convenient one-stop shop. It's also an excellent source that allows you to easily see all the benefits available to you.

You can download the file or print it out for future reference. Be sure to check back every so often because the information changes once in awhile.

General Information

GENERAL INFO & ANNUAL ENROLLMENT

Oncor Benefits Center
1.833.253.4927
Monday through Friday,
8 a.m. to 5 p.m. CST
myhrconnection.oncor.com

BENEFITS & LIVE WELL INFORMATION

Oncor
<https://intranet.corp.oncor.com>

BENEFITS INFORMATION

Oncor
oncorbenefits.com/ee

WHERE TO GO FOR MENTAL/BEHAVIORAL HEALTH SERVICES

Confidential Resources Available to You and Your Family 24/7/365

(For Participants in an Oncor Medical Option)

BCBSTX

1.877.213.6898
www.bcbstx.com

Offers coverage for a range of mental/behavioral health issues, including counseling and hospitalization, subject to applicable copays and coinsurance.

My Medical Ally

1.888.361.3944
mymedicalally.alight.com

Mental healthcare when you need it most. Offers quality care that is personalized, compassionate and confidential.

MDLive (Telemedicine)

1.877.213.6898
members.mdlive.com/bcbstx

Offers confidential counseling sessions, subject to a copay for each session.

(Available to All Employees and Their Household Members)

Magellan Healthcare

1.800.327.6608
member.magellanhealthcare.com

Provides up to 8 pre-paid (free to you) counseling sessions per issue, per 12-month period. The program offers in-person and virtual therapy options through a national network of licensed professionals.

Healthcare

MEDICAL

Medical Coverage

BCBSTX
1.877.213.6898
www.bcbstx.com

Health Savings Account (HSA)

Fidelity
1.800.544.3716
netbenefits.fidelity.com/NBLogin

Health Reimbursement Account (HRA)

Optum Financial
1.877.292.4040
www.optum.com

24-Hour Nurseline

BCBSTX
1.877.213.6898
www.bcbstx.com

Gender Transition

BCBSTX
1.877.213.6898
www.bcbstx.com

Mental/ Behavioral Health

See attached box for options

PRESCRIPTION DRUG

CVS/Caremark
1.866.339.0593
www.caremark.com

DENTAL

Aetna
1.877.238.6200
www.aetna.com

VISION

UnitedHealthcare (UHC) Vision
1.800.638.3120
www.myuhcvision.com

FAMILY SUPPORT

Dependent Care Flexible Spending Account (DCFSA)

Optum Financial
1.877.292.4040
www.optum.com

Adoption Benefits

HR Advocacy
oncres1@oncor.com
View Adoption Policy

Backup Care Support

Magellan Healthcare
1.800.327.6608
member.magellanhealthcare.com

Women's Fertility and Family Health Support

(Participants in an Oncor Medical Option)

Ovia
1.877.213.6898
www.bcbstx.com

MORE TOOLS TO MANAGE YOUR HEALTH

Magellan Healthcare – Confidential Resources Available to Help Reset and Restart All Employees 24/7/365

Mental/ Behavioral Health Counseling	Lifestyle Coaching	Work-Life Services	BetterHelp (Virtual Mental Health Therapy)
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Neuroflow (Digital Emotional Wellbeing Program)	Workplace Support – Fees may apply
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Above Resources Provided Through Magellan Healthcare
1.800.327.6608
member.magellanhealthcare.com

Weight Management Support

(Available to Those in an Oncor Medical Option)

(Available to All Employees & Incentive for Those with 3 or More Risk Factors)

WW 1.866.204.2885 ww.com/us/oncor	BCBSTX 1.877.213.6898 www.bcbstx.com	WondrHealth wondrhealth.com/Oncor	Navigate Health Coaching 1.888.595.6750
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Diabetes Support

(Participants in Oncor Medical Option)

(Available to Those with 3 or More Risk Factors)

Teladoc Health (formerly Livongo) 1.800.Teladoc (835.2362) teladochealth.com/Smile/ONCOR Website Registration Code: ONCOR	Omada (Pre-Diabetes Support) omadahealth.com/oncor
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Hypertension Support

(Participants in Oncor Medical Option)

Muscular Pain Support

(Participants in Oncor Medical Option)

Teladoc Health (formerly Livongo) 1.800.Teladoc (835.2362) teladochealth.com/Smile/ONCOR Website Registration Code: ONCOR	Hinge Health 1.855.902.2777 hinge.health/oncor	Airrosti Rehab Centers 1.800.404.6050 airrosti.com
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Medical Decision Support

(Participants in Oncor Medical Option)

Telemedicine Includes Mental/Behavioral Health

(Participants in Oncor Medical Option)

My Medical Ally
1.888.361.3944
mymedicalally.alight.com

MDLive
1.877.213.6898
members.mdlive.com/bcbstx

Tobacco Cessation Support

(Participants in Oncor Medical Option)

(Available to All Employees)

BCBSTX 1.877.213.6898 www.bcbstx.com	Navigate 1.888.596.6750 oncorlivewell.com	Quit For Life® 1.866.784.8454 quitnow.net
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Incentive Opportunities

(Available to All Employees Including Those Not Enrolled in an Oncor Medical Option)

Navigate (For Info and Physician Results Forms)
1.888.596.6750
oncorlivewell.com / Email: info@oncorlivewell.com

Health Care Flexible Spending Account (HCFA)

(Available to Employees Enrolled in an HRA or That Waive an Oncor Medical Option)

Optum Financial
1.877.292.4040
www.optum.com

